

### FAQ

#### Question: What is a microchip?

Answer: A microchip is a small, electronic chip with an individually programmed number enclosed in a biologically inert glass capsule that is about the same size as a grain of rice. The microchip itself does not have a battery—it is activated by a scanner that is passed over the area, and the radiowaves put out by the scanner activate the chip. The chip transmits the unique 15 digital identification number to the scanner, which displays the number on the screen. The chip provides a lifetime electronic identification and protects your pet against loss or stolen.

#### Q: Why I should chipping animals?

An animal may be lost or stolen. The presence of an A: "electronic passport" will be irrefutable proof of animal's origin and will help to return your pet home. In addition, insurance prefer to insure microchipped companies animals. In ΕU import animals without microchip countries is prohibited. Electronic identification is recommended by law for pedigreed animals bred for sale. It allows you to automate the management of veterinary records of animal health.

### Q: How is a microchip implanted into an animal? Is it painful? Does it require surgery or anesthesia?

A: It is injected under the skin using a hypodermic needle. It is no more painful than a typical injection, although the needle is slightly larger than those used for injection. No surgery or anesthesia is required—a microchip can be implanted during a routine veterinary office visit.

#### Q: Can a microchip move in the animal body?

A: As a general rule - no. After implantation, the chip is overgrown with a thin layer of connective tissue, and remains at the injection site. However, some restless animals with mild subcutaneous tissue, the chip can move in the early days under the skin. To prevent this, we recommend a higher (closer to the neck), implantation of the chip, so that the animal does not gnaw it. It is also helpful to wear a wide collar of the first two or three days after the procedure.

#### Q: What kind of information is contained in the microchip? Will it store my pet's medical information?

A: The microchips presently used in pets only contain identification numbers. Although the present technology microchip itself does not contain your pet's medical information, our microchip registration database will allow you to store that information for quick reference.

#### Q: What animals can be microchipping?

A: You can microchip any pets, livestock, rodents, birds, fish, snakes, lizards and others.

#### Q: At what age can animals be microchipped?

A: Animals can be microchipped at any age. Puppies and kittens should be microchipped immediately before the first vaccination that is five to six weeks.

#### Q: Can I microchipped wild animals?

A: Yes you can. Microchipping of wild animals used for scientific purposes to control their population, migration, and other things.

#### Q: Where are commonly implanted chip?

A: The practice developed a standard implant chip space. Dogs and cats chip implanted under the skin of the back between the shoulder blades. Pigs and cows chips often into the neck behind the ear or in the sacral area. Goats chip implanted at the base of the tail. Horses and other hoofed animals in the neck in the middle of the nuchal ligament in the 3-5 cm below the mane on the left. Birds chip injected into muscles of the chest.

#### Q: What technology of microchipping?

A: Treat the place of injection with alcohol. Lift the skin fold and fully enter the needle under the skin at an angle about 30 degrees. Until it stops, press the plunger of the syringe or pen implanters. Remove the needle.

#### Q: How does the scanner work?

A: Bring the scanner to the place of implantation of the chip at a distance of 3-5 cm and click on the button. The scanner sends a safe radio signal through the skin and reads the code chip. After receiving the code scanner and publishes a peep show on the display chip number, such as 958,000,000,012,345.

The scanner can be connected by cable to a computer to automate the entry number of the chip in various computer programs used by veterinarians to automate its operations.

#### Q: Who can implant the microchip?

A: Licensing microchipping canceled. Veterinarian can do it, as well as any person who is able to produce subcutaneous injection. Experience shows that chipping successfully can do breeders and pet owners. The main thing to observe the principles of asepsis and antisepsis, perform the procedure is technically correct, paste in veterinary documents stickers with the microchip number and register the animals in the database. However, we recommend carrying out chipping by veterinarian to avoid the introduction of wrong chip. Veterinarians know how and where the microchip should be placed. And also can immediately check and activate the chip using a scanner.

#### Q: What is the procedure for microchipping?

A: The vet scans the animal to determine if there was any animal microchipped earlier. Then scans the chip to prove its efficiency. By subcutaneous injection vet chip enters the animal and re-scan it to make sure that the procedure was successful. In animal passport is attached a special sticker with the number of chips sold with the chip, chipping and date entered. Next you need to register the animal in the database by writing to the application form information about animal and his owner.

### Q: What documents are needed to the owner of microchipped animal?

A: No additional documents are required. In your existing veterinary documents (pedigree vet passport, etc.) fits the microchip number and the date of microchipping. For convenience and to eliminate errors each syringe or needle with a microchip accompanied by several labels with the number of chip and bar code.

# Q: How do I know where my animal can be microchipping or scan it?

A: Find the nearest veterinarian participating in the microchipping program; you can use our express service Find a veterinarian

#### Q: Why should I register microchip on the site AnimalID.kz

A: Registering on our website - gives you the ability to access information about your pet 24 ours online access. This information will be needed if your animal is lost, you can immediately put the information about his disappearance. This information will be transmitted to all veterinary clinics and animal control station. Even if pet was lost abroad.

Q: How do I register my pet? What is the cost of registration an animal in national database of electronic identification? A: This information can be found on the <u>Registration</u> page of our website.

Q: I made a mistake in the registration data, how to fix it? A: You should re-fill the registration form. The system is designed so that any changes you perceive as a new registration, so you have to pay the registration fee again.

Q: When my information will appear in an international basis?

A: Immediately after registering on the site AnimalID.kz. We make the registration is usually the next business day after your registration form or get our money (with paid registration). Although the rules, is given three working days for registration. Free registration takes place instantaneously.

#### Q: How to find a lost pet?

A: You should immediately contact us or post information about lost pets section: <u>Lost animals</u>. Once the animal is found, you will be contacted.

#### Q: How do I find the owner of the lost animal?

A: The finder of an animal person applies to any nearest veterinary facility is equipped with a scanner, which scans the chip and determines its number. Then, this number should be entered in our search service <u>Find the animal owner</u>, who reported the address and telephone number of the owner. It remains only to call and report the find.

## Q: I bought microchipped animal, How I can register it in a national database of electronic identification?

A: You should register the animal on the <u>Registration</u> page. Upon receipt of registration fees will be made to new information in a national database of electronic identification. Never microchipping animals again!

### Q: I am a veterinarian and I want to do microchipping. Where to start?

A: First, register with the Registration service for veterinarians in the upper right corner of the homepage of our website. This will give you the opportunity to buy equipment at a discount provided for veterinarians. Visitors to the site, searching for the nearest vet, you can find through the <u>Find a veterinarian</u>. After receiving confirmation from us, go to a special section of the site through the <u>Sign in for veterinarians</u>, go to the online store and select the desired equipment. We recommend starting to buy some syringes containing microchips. When you've selected the product go to the shopping cart and check out one of the methods of payment. Generate a payment document that contains our and your details. Print it and

If you cannot find an answer to your question, please <u>contact us</u>

pay. Soon you will be able to send and get started!



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